

Set up BlackBerry account

Setting up BlackBerry Internet Service 2.0





Setting up BIS on Desktop PC

1. Customer inserts BlackBerry SIM into device

***Please make sure the service is ready by notice the top right of screen, there will be “GPRS” or “EDGE” in capital letter shown.**



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2. Go to BlackBerry Internet Service website

[“http://www.aiscorporatemail.blackberry.com”](http://www.aiscorporatemail.blackberry.com)

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3. From the BlackBerry Internet Service web site, click **Create New Account**



Login

To login, please provide your User ID and Password below.

User ID: [Need assistance?](#)

Password: [Forgot your password?](#)

Login

New user? Click "Create New Account" below to activate your BlackBerry account.

Create New Account

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Setting up BIS on Desktop PC

4. Accept the legal terms

5. Enter your PIN and IMEI number of the handheld > Click **Continue**

Account Setup

Welcome to BlackBerry Internet Service!

BlackBerry Internet Service enables you to set-up your BlackBerry handheld to access e-mail from your existing personal and work e-mail accounts. You can also create your own BlackBerry e-mail address for your BlackBerry Handheld.

To proceed with account set-up, please review the following Legal Terms and Conditions and select "I Agree" to acknowledge that you have read, understood, and agree to be bound by the Legal Terms and Conditions.

This BlackBerry Web Client End User Agreement (the "Agreement") is a legal agreement between you and Research In Motion Limited ("RIM") (together the "Parties" and individually a "Party"). BY CLICKING ON "YES" BELOW, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS AGREEMENT AND YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD AND AGREE TO ABIDE BY AND COMPLY WITH ALL TERMS, CONDITIONS AND NOTICES CONTAINED IN OR REFERENCED BY THIS AGREEMENT, AND THAT YOU HAVE THE AUTHORITY TO DO SO. IF YOU DO NOT AGREE TO BE LEGALLY BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT, CLICK ON "NO" BELOW. If you do not agree to be bound by the terms of this Agreement (including those documents referenced herein), no agreement will exist between you and

Do you agree to be bound by the Legal Terms and Conditions?

Account Setup

To begin creating your BlackBerry Internet Service account, enter your device details below.

PIN:

ESN:

To find your PIN perform one of the following actions:

- In the BlackBerry device options or settings, click **Status**.
- Look for the PIN information on the outside of the box that your BlackBerry device or BlackBerry-enabled device came in.
- Turn the BlackBerry device off and remove the battery. Look for the sticker on the BlackBerry device with the PIN information where the battery is usually located.

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6. Enter your username and password

> Click **Sign up**

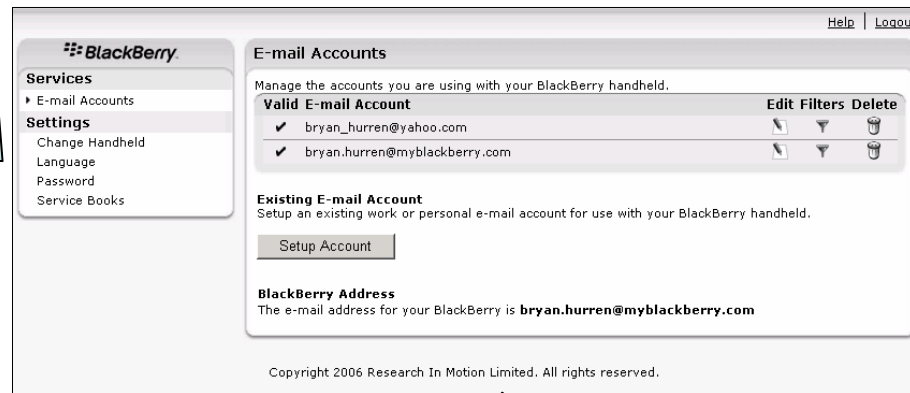
Customers will use these user name & password when re-Login to their account

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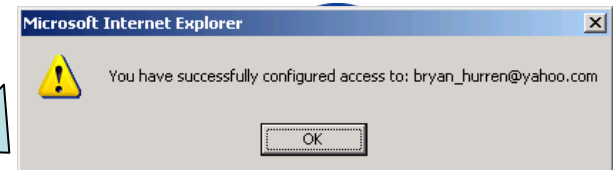
7. Add an email address for an existing account or create a BlackBerry email address > Click **Next**



The screenshot shows the BlackBerry 'Add e-mail account' screen. On the left is a navigation menu with 'Services' (E-mail Accounts) and 'Settings' (Change Handheld, Language, Password, Service Books). The main area contains instructions: 'To add an e-mail account, enter the e-mail address and the password that is used to access the e-mail account. If you need help determining what password to enter, [click here](#).' Below this are three input fields: 'E-mail Address' (containing 'bryan_hurren@yahoo.com'), 'Password' (masked with dots), and 'Confirm Password' (masked with dots). At the bottom are 'Cancel' and 'Next >' buttons. A copyright notice 'Copyright 2006 Research In Motion Limited. All rights reserved.' is at the very bottom.



The screenshot shows the BlackBerry 'E-mail Accounts' screen. The left navigation menu is the same. The main area has a title 'E-mail Accounts' and a subtitle 'Manage the accounts you are using with your BlackBerry handheld.' Below this is a table of 'Valid E-mail Account' with columns for 'Edit', 'Filters', and 'Delete'. Two accounts are listed: 'bryan_hurren@yahoo.com' and 'bryan.hurren@myblackberry.com'. Below the table is an 'Existing E-mail Account' section with a 'Setup Account' button. At the bottom, a 'BlackBerry Address' section shows 'The e-mail address for your BlackBerry is bryan.hurren@myblackberry.com'. A copyright notice is at the bottom.



Setting up BIS on Desktop PC

8. Setting up the optional BlackBerry Email Address

Help | Logout

Add e-mail account

To add an e-mail account, enter the e-mail address and the password that is used to access the e-mail account. If you need help determining what password to enter, [click here](#).

E-mail Address:

Password:

Confirm Password:

Would you like an e-mail address for your BlackBerry?

Choose a user name that will become the first part of your BlackBerry e-mail address. ?

Username: @myblackberry.com

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Help | Logout

BlackBerry

Services

- ▶ E-mail Accounts

Settings

- Change Handheld
- Language
- Password
- Service Books

E-mail Accounts

Manage the accounts you are using with your BlackBerry handheld.

Valid E-mail Account Edit Filters Delete

- ✓ bryan.hurren@myblackberry.com

Existing E-mail Account

Setup an existing work or personal e-mail account for use with your BlackBerry handheld.

BlackBerry Address

The e-mail address for your BlackBerry is **bryan.hurren@myblackberry.com**

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